

CERTIFICATE

Management System as per

ISO 9001:2015

Quality Management System - Requirements

In accordance with TÜV CYPRUS (TÜV NORD) LTD procedures, it is hereby certified that

L'HERITAGE HOTEL PROPERTIES LTD MELISSI BEACH HOTEL & SPA

30 Kryou Nerou Str. Agia Napa 5330, Famagusta

Cyprus

applies a Management System in line with the above standard for the following scope

Hotel Services.

Certificate Registration Number: A4973151401

Audit Report Number: A.0014/2023

Valid Until: 2026-11-16

Valid From: 2023-11-17

Initial Certification: 2011

TÜV CYPRUS (TÜV NORD) LTD

Certification Body

Nicosia, 2023-11-22

The certification was conducted in accordance with the TÜV CYPRUS (TÜV NORD) LTD auditing and certification procedures, and is subject to regular surveillance audits.



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